

# Hawkhurst Community Centre



## Consultation Feedback Report

**March 2020**



## Contents

<b>1</b>	<b>Introduction</b>	<b>Page 3</b>
<b>2</b>	<b>Public Consultation programme</b>	<b>Page 3 - 4</b>
<b>3</b>	<b>Response</b>	
	<b>General</b>	<b>Page 4</b>
<b>3 A</b>	<b>General design</b>	<b>Page 4</b>
<b>3 B</b>	<b>Main hall</b>	<b>Page 5</b>
<b>3 C</b>	<b>Studio Dry Change</b>	<b>Page 5</b>
<b>3 D</b>	<b>Café / Kitchen</b>	<b>Page 6</b>
<b>3 E</b>	<b>Cost Funding</b>	<b>Page 6</b>
<b>3 F</b>	<b>General comments</b>	<b>Page 7</b>
<b>3 G</b>	<b>User Group</b>	<b>Page 7</b>
<b>4</b>	<b>Considerations</b>	<b>Page 7 - 9</b>

## Appendices

<b>Appendix A</b>	<b>General design</b>	<b>Page 10-11</b>
<b>Appendix B</b>	<b>Main Hall</b>	<b>Page 12 -13</b>
<b>Appendix C</b>	<b>Studio and Dry Change</b>	<b>Page 14</b>
<b>Appendix D</b>	<b>Café and Kitchen</b>	<b>Page 15 - 16</b>
<b>Appendix E</b>	<b>Cost and Funding</b>	<b>Page 17 - 18</b>
<b>Appendix F</b>	<b>General comments</b>	<b>Page 19 - 21</b>
<b>Appendix G</b>	<b>User groups</b>	<b>Page 22</b>

## **1 Introduction**

1.1 Council on the 11<sup>th</sup> November 2019 agreed to consult on the draft designs of the new Hawkhurst Community Centre. The consultation took place between 20<sup>th</sup> January 2020 and 1<sup>st</sup> March 2020.

1.2 This is the Consultation Feedback report March 2020.

## **2 Public Consultation programme 2020**

2.1 The public consultation programme, “Have Your Say” aimed to fully engage the public in the design of the new community centre.

2.2 We linked the start of the public engagement programme to “National Village Halls Week”, 20<sup>th</sup> January 2020. It lasted six weeks finishing on 1<sup>st</sup> March 2020 and the engagement programme included

### **Thursday 24<sup>th</sup> January 2020 – 2pm - 4pm in KGV sports pavilion**

Presentation 2:15 and 3:15pm plus question and answers

### **Thursday 24<sup>th</sup> January 2020 – 7pm - 9pm in KGV sports pavilion**

Presentation 7:15 and 8:15pm plus question and answers

### **Saturday 26<sup>th</sup> January 2020 – 11am – 1pm in KGV sports pavilion**

Presentation 11:15 and 12:15pm plus question and answers

### **Wednesday 19<sup>th</sup> February 2020 7pm – 8pm**

Mid consultation discussion with HCT 2018

### **Thursday 20<sup>th</sup> February 2020 – 7:30pm in KGV sports pavilion**

Meeting with existing and potential user groups

### **Tuesday 25<sup>th</sup> February 2020 – 7 – 9 pm Royal British Legion**

Presentation 7:15 and 8:15pm plus question and answers

2.3 Throughout the six-week consultation period we had displays at Council offices, King George V Sports Pavilion, Copt Hall and Hawkhurst Library.

2.4 In addition, we made time for those that could not make the consultation events by arranging specific meetings; Friendship club, Early Years Group, U3A, Hawkhurst Football Club and Youth Club.

2.5 We also took the opportunity to consult with specialist organisations for their input at an early stage: Fields in Trust, Sport England, KCC Highways and a pre-application meeting with TWBC Planning Services.

- 2.6 The Parish Council staff were available to take questions throughout the six weeks consultation period.
- 2.7 We feel we had a comprehensive engagement programme, an estimated 400 people attended the presentations and that the public had their opportunity to “Have Their Say”

### 3 Response

- 3.1 We had 90 consultation forms submitted either in hand, at the drop off points, by post or email. Some respondents answered every question, others did not. Some responses had a number of comments for a particular question.
- 3.2 This included a total of 372 comments, see file. We received one response form on the 3<sup>rd</sup> March 2020 after the closing date which was generally against the size of the centre and cost.
- 3.3 Based on qualitative good practice the analysis grouped answers together; an example is:
- General design looks good
  - Like design
  - Too big, grey roof tiles oppressive.
  - Just need sports facilities at the Moor and redevelop the Copt Hall with the PC office
  - An over complicated design, significant savings could be made with simpler layout.

These comments would be grouped as follows

- Good design 2
- Too big, too complex 3
- Concerns about Kent Design features 1

- 3.4 Note percentages are of responses to that question and are rounded up with a threshold of 5%. A summary for each question is below.

#### 3 A What do you feel about the general design – 66 comments Appendix A.

Rank	Comment	No	%
1	Good design sympathetic to area	27	41%
2	Too big, complex	23	35%
3	Concerns about Kent Design features	8	12%
4	Eco / Sustainability issues important	5	8%
5	Playground / landscaping important	3	5%

Comments included:

- Appears to be well designed to fit in with area
- In principle good but is it too big
- I feel personally the building is over ambitious
- I think the general design is attractive and would fit in with surrounding area
- Far too expensive and elaborate a building
- General design looks good

### 3 B The main hall is a key element – have we got it right – 57 comments Appendix B

Rank	Comment	No	%
1	Good flexibility the key	27	47%
2	Need more storage	9	16%
3	Stage / demountable stage	9	16%
4	Too big	8	14%
5	Need more car parking for bigger events	3	5%

Comments included:

- I like flexibility of main hall
- About right
- Will miss not having a stage
- More storage needed
- 220? Really

### 3 C Studio and dry changing – 38 comments Appendix C

Rank	Comment	No	%
1	Do not need, a luxury	25	66%
2	Yes, may attract new users	10	26%
3	Do we need upstairs at all	2	5%

Comments included:

- Personally would never use it
- Most people would come changed
- I think this is a nice to have
- Definitely a must have

### 3 D Café / Kitchen – 52 comments Appendix D

Rank	Comment	No	%
1	Need to get kitchen right size – catering expertise	19	37%
2	30 seats about right	14	27%
3	No to a café, just tea / coffee servery or use by clubs	10	19%
4	Concerns about operation of café	7	13%
5	Extra seats outside	5	10%

Comments included:

- Do not know enough, take advice from catering experts
- Not sure about Café?
- Seating sounds okay, not sure about kitchen being big enough
- Only need to serve tea / coffee as currently do

### 3 E Cost / Funding – 44 comments Appendix E

Rank	Comment	No	%
1	Too expensive / no will not pay more	17	39%
2	Ok	14	32%
3	Yes, but concerned others may struggle to pay	7	16%
4	Prepared to pay more	3	7%

Comments included:

- Not prepared to pay more per month
- No
- Yes, prepared to pay small increase in Council Tax
- Quite a high cost, maybe £5 per month but concerned some will not be able to afford that
- Acceptable for our household but there will be some who cannot afford it

### 3 F General comments – 97 comments Appendix F

There was a wide range of comments

Rank	Comment	No	%
1	Too complex, expensive	9	9%
2	Playground design vital, and before main building works	7	7%
3	More storage needed	5	5%
4	Good site, links outdoor and indoor	5	5%

Comments included:

- Too costly, cut the cost and the idea may float
- Design too complex, one storey enough
- Playground important

### 3 G Specific user group comments – 18 comments Appendix G

There were some specific comments from the groups, the general comments were

Rank	Comment	No	%
1	More storage	9	50%
2	Café kitchen – servery for clubs	5	28%
3	Outside storage near building	3	17%
4	Path to MUGA	3	17%

Comments included: More storage, more storage and more storage. Plus, outdoor storage near building and accessible.

## 4. Considerations

4.1 The Community Centre Working Group considered and discussed the Consultation Feedback Report and considered whether to:

- Call a halt to the project
- Refine the designs
- Revise the designs significantly

The overwhelming view of the Community Centre Working Group was to continue with the project.

A number of comments were made;

Cllr Cory noted that the presentations were very well attended, and had a positive feel – the number of responses may reflect those that felt really strongly one way or the other. Maybe some of the 400 attendees were ok with the proposals or did not feel strongly one way or the other.

Cllr Pyne felt that the environmental issues were important.

Cllr Lusty felt that the village needs a large hall, he would prefer a stage, but the worst mistake we could make would be to build the main hall too small.

Cllr Escombe felt that the stage / raked seating could be resolved as the project develops.

David Lloyd Owen felt that the dry change needed refining but maybe provide the services to the area so dry changing could be added at a later date if required.

Cllr Pyne felt changing for children was important, from a safeguarding point of view.

Cllr Escombe raised the point about smaller meeting rooms.

The general view was that the first-floor needs refinement.

Ruth McChesney felt that the kitchen design needed to focus on events / functions and that the word café may have been misleading.

Joss Brushfield felt it important that internal areas had quality design to match the external design rather than just walking into an interior with a “municipal feel”.

Funding and costs were discussed with key points being – people may say they are ok to pay but very few people vote for increased tax, also many people who do not use the current facilities or would not use new facilities may not have attended the presentations / responded but would vote against.

Those that attended the presentations were generally positive about the project and paying an increase for improved facilities.

However, important to manage the costs where possible and launch a grant funding campaign to reduce the amount needed for a Loan.

Cllr Pyne felt that the landscaping and playground were important features of the site.

Cllr Escombe made the point that if we obtain planning permission it will enable us to seek developer contributions for the project, if the village has housing development.

Ruth McChesney felt that the operation points raised could be addressed, that the discounts for local or regular users were already included in the business plan and would be further worked up as the project progresses.

David Lloyd Owen felt the user groups input was vital – storage, usage etc.



The debate concluded that the consultation had been an excellent, worthwhile exercise, that the public had brought forward lots of points that can be incorporated or had not been considered before. In addition, it had not thrown up new concerns and if anything had help allay some concerns such as location.

The Committee felt that we should refine the design rather than significantly redesign the community centre or stop the project. The key areas for refinement are

### **General design**

- Review “Kent Design” and “High Weald” guidance and the “High Weald AONB Management Plan” to consider issues such as weather boards, roof tiles
- Emphasise the environmental features such as solar panels, ground source heating, rainwater gathering, insulation etc.
- Use of re-enforced grass for car parking where possible

### **Main hall**

- Retain size, flexibility is the key
- Review stage / demountable stage / raked seating
- Refine storage

### **Studio and dry change**

- Review dry change
- Seek to create two smaller meetings rooms
- Refine kitchen / storage areas

### **Café kitchen**

- Consult with professional caterers regarding kitchen
- Refine serveries into main hall and café area
- Refine storage

### **Cost funding**

- Focus on managing costs
- Seek grants
- Launch legacy / fund raising / donations programme

### **General**

- Operational discounts for local community groups, regular users

Please note out of 372 comments;

200 are being taken forward in the refinement of the design

17 are operational matters and will be considered in the refinement of the business plan

155 are general statements which are acknowledged

What do you feel about the general design?			Appendix A
No	Ref	Comment	
1	1	Do not need it	Thank you
2	2	Wrong location - will need a car to access and unsustainable	Thank you
3	3	General design looks good	Thank you
4	4	Like design	Thank you
5	5	Like design, using original footprint and wooden facings	Thank you
6	9	Prefer horizontal weatherboard and clay tiles - more suited to the Moor area	Will include in review
7	12	Good plan attractive building	Thank you
8	13	Too big, grey roof tiles oppressive.	Will include in review
9	13	Just need sports facilities at the Moor and redevelop the Copt Hall with the PC office	Thank you
10	25	An over complicated design, significant savings could be made with simpler layout. Wood does not comply with green approach. Oak takes 100's of years to grow	Will include in review
11	27	Flooring needs to be suitable for dances as well as other uses	Will include in review
12	28	Design too complex, car parking to the new parcel of land access to site opposite Moor Rd.	Will include in review
13	28	Access safer, away from busy junction with B2244. Car parking away from building	Will include in review
14	28	Building should be single storey for economy and reduce its mass	Will include in review
15	28	Create a style inside	Will include in review
16	28	With a larger site for building - can allow for expansion in future - maybe more affordable	Will include in review
17	28	Tuck outdoor changing rooms to side to free up front area for café - a more attractive than the changing rooms.	Will include in review
18	28	Support enhancement of landscaped area to side of building	Thank you
19	29	No architectural merit, need modern materials	Thank you
20	30	Like concept and design	Thank you
21	31	Feels like a large sports centre	Thank you
22	40	Pleasing design	Thank you
23	48	Really supportive of plans	Thank you
24	50	Is the upstairs really needed? Seems a bit overcomplicated	Will include in review
25	52	A bit over complicated roof	Will include in review
26	56	Like it, fits in with surrounds even if two storeys	Thank you
27	57	Very exciting, design respects area.	Thank you
28	57	Can you focus on Eco design, renewable energy.	Will include in review
29	58	Building and site look good	Thank you
30	60	Feels too big?	Thank you
31	60	Do we need two kitchens or two floors	Will include in review
32	61	Should use white, horizontal weather boards	Will include in review
33	62	Centre should be on one floor, too many halls	Will include in review
34	63	Attractive building	Thank you
35	64	Fine	Thank you
36	65	It is designed well, and in keeping with surrounds	Thank you

No	Ref	Comment	
37	66	Excellent design - internally and externally - fits surroundings	Thank you
38	67	It looks lovely, in keeping with wonderful facilities	Thank you
39	68	Very attractive but looks complex	Thank you
40	69	Too big for the village, seems to centre around football clubs	Thank you
41	70	Move the children's play area without shade is not good and too close to football pitches	Will include in review
42	70	Why 2 floors, do not need for village	Thank you
43	71	Good idea, use sustainability - grey water, solar panels etc.	Will include in review
44	72	Good outside design, need to adjust internal spaces	Will include in review
45	73	Overall good appearance, consider long term maintenance	Will include in review
46	74	Appears over large - roof complex - but fits in with local area	Thank you
47	75	Attractive design in keeping with area	Thank you
48	76	Well-designed community building - Kent design could be revised	Will include in review
49	77	General design attractive fits in with area	Thank you
50	78	Far too big, elaborate and expensive	Thank you
51	79	Provides what people asked for, not sure about the outside	Thank you
52	80	Design good, but too fussy	Thank you
53	81	General design looks good.	Thank you
54	81	Location means a drive for many and competition with British Legion Hall	Thank you
55	82	Like Kent design, but feels too big, why two stories	Will include in review
56	83	Very grand, not affordable	Thank you
57	84	Like design, need to use local materials and environmental / sustainability to the fore	Will include in review
58	85	Feel it is over ambitious and too big, do not need two stories	Will include in review
59	86	Concern about design: vertical weatherboards not horizontal, unpainted oak should be painted weather board, should be clay tiles, balconies and large windows out of keeping, footprint too big	Will include in review
60	87	In principle yes, but design too large	Thank you
61	88	Well-designed flexible community building	Thank you
62	89	Does not meet Kent design at all: vertical weatherboards not horizontal, unpainted oak?	Will include in review
63	89	Concerned about need, feels too big	Thank you
64	89	Palate a concern, should be clay tiles, balconies and large windows out of keeping, footprint too big	Will include in review
65	90	Foyer space too small and lacks flexibility	Will include in review
66	90	Parish Office should have separate entrance	Will include in review

The main hall is a key element - Have we got it right?			Appendix B
No	Ref	Comment	
1	3	Yes	Thank you
2	4	Looks good	Thank you
3	5	Do not need a stage, rarely used for 250 people so hall must be divided up.	Will include in review
4	16	Need more storage and wider storage for specific groups	Will include in review
5	17	More storage	Will include in review
6	18	Long store room for short mat bowls linked to main hall	Will include in review
7	22	Main hall may be too small	Will include in review
8	28	Need more storage and wider storage for specific groups	Will include in review
9	28	Option of demountable stage should be considered rather than raked seating	Will include in review
10	28	Backstage area feels too small	Will include in review
11	28	Support main hall being separated into 3 rooms when not in use as large room	Thank you
12	28	Potential to divide into 4	Will include in review
13	29	Why diluted from 250 - 220 - should be bigger	Will include in review
14	31	How frequently will be used, management key	Will include in review
15	40	220 for main hall ok, prefer 250/300. Maybe a "stacked stage" that could be used as and when required	Will include in review
16	41	Would a stage be better, save on storage for mobile seating and provide some storage? Could still be used as a meeting room.	Will include in review
17	41	Presentations would have to be from front of stage area	Will include in review
18	41	Where would 220 plus chairs be stored	Will include in review
19	41	Sound proofing required when hall divided up into meeting rooms	Will include in review
20	41	Floor surfaces need to be multi-functional - dance, party etc.	Will include in review
21	41	Larger back stage changing?	Will include in review
22	50	Looks good, can rear storage be moved to increase views over field	Will include in review
23	52	Looks good	Thank you
24	56	Query how practical mobile tiered seating is?	Will include in review
25	56	Also "sound proofing" between meeting rooms crucial	Will include in review
26	57	Must have a large hall that can be divided rather than smaller hall and need to expand later	Thank you
27	63	220 seats should cover all demands	Thank you
28	64	Sounds good to me	Thank you
29	65	For a growing community looks good	Thank you
30	66	About right, flexibility important, go with advice from theatre companies	Will include in review
31	67	Stage can be brought in when needed, size is great especially as can be sectioned off.	Thank you
32	68	Main hall needs to be big for events	Thank you
33	69	220 for major event, needs more parking	Thank you
34	70	Need more parking if 220 at event	Will include in review
35	71	Feels good, performance space more flexible than stage	Will include in review
36	72	It feels okay	Thank you

No	Ref	Comment	
37	73	Some performances may need stage, big enough and like flexibility of splitting main hall if easy to operate	Will include in review
38	74	Folding dividers key to using space	Will include in review
39	75	yes seems right	Thank you
40	76	Would prefer a stage, main hall good size	Will include in review
41	77	Performance space good - need storage for props as well, division of main hall good	Will include in review
42	78	Main hall should be able to be used for Badminton / netball	Will include in review
43	79	I like flexibility, maybe 180 big enough	Thank you
44	80	Concern about lack of stage and limited back stage	Will include in review
45	81	Probably too big	Will include in review
46	82	Feels too big, sound / acoustics for dividing the room	Will include in review
47	83	Village already has a theatre available for community use	Thank you
48	84	Need stage, seating for 220 may be too big	Will include in review
49	85	Support main hall being separated into 3 rooms when not in use as large room	Thank you
50	85	Need smaller meeting rooms - say 10 15 people	Will include in review
51	86	Too big	Thank you
52	87	May be too large	Thank you
53	88	Sensible compromise	Thank you
54	89	Feels too big	Thank you
55	90	Should affront playing field	Thank you
56	90	Do not need raked seating	Will include in review
57	90	Concerned about being too big – acoustics / heating	Will include in review

		Studio and dry changing	Appendix C
No	Ref	Comment	
1	3	No need for changing upstairs	Will include in review
2	4	From my experience most people change at home, maybe alternative use	Will include in review
3	5	Probable required if you want to extend groups using facilities	Will include in review
4	28	Do not think dry change needed, enhance toilets to allow changing	Will include in review
5	28	Studio - could be used in main hall rather than specific space	Will include in review
6	29	Remove dry change user for meeting rooms or other uses etc.	Will include in review
7	31	Do not know about changing	Will include in review
8	41	Not sure about dry changing	Will include in review
9	41	Swop kitchen over so available for all rooms upstairs	Will include in review
10	41	Should toilets be dual	Will include in review
11	44	Dry change not needed if changing downstairs	Will include in review
12	50	Nice to have - not needed	Will include in review
13	52	No need for dry change	Will include in review
14	56	Dry change not needed if changing downstairs	Will include in review
15	57	Dry change can attract greater range of activities, better than surrounding villages	Will include in review
16	63	Need changing on both floors	Will include in review
17	64	Good to have	Will include in review
18	65	It's a bit of both - needed probably	Will include in review
19	66	It is a nice to have	Will include in review
20	67	Don't need	Will include in review
21	68	Nice to have but not priority	Will include in review
22	71	Good to attract new activities, but too small. Most would come changed already - lockers?	Will include in review
23	72	Too much changing	Will include in review
24	73	Not sure about dry changing. How big is studio?	Will include in review
25	74	Unnecessary expense - most come changed	Will include in review
26	75	Nice to have rather than required	Will include in review
27	76	Required	Will include in review
28	77	No, I go changed to Pilates etc. It would be nice to have	Will include in review
29	78	Do we need upstairs - couldn't main hall be used for these activities?	Will include in review
30	79	I would not use it, not required	Will include in review
31	80	Ok	Will include in review
32	81	Nice to have, but maybe a good selling point	Will include in review
33	82	A luxury	Will include in review
34	84	Possible nice to have, not sure needed	Will include in review
35	86	Not required	Will include in review
36	87	Nice to have, most people go changed	Will include in review
37	88	A must have	Will include in review
38	89	Not sure, maybe need especially with population change	Will include in review

		<b>Café and Kitchen</b>	<b>Appendix D</b>
No	Ref	Comment	
1	3	30 seats are sufficient	thank you
2	4	No more than 30	thank you
3	5	30 seats seem about right, plus outside in good weather.	Will include in review
4	5	Kitchen must be able to cater for major events	Will include in review
5	11	Not sure kitchen layout is workable - can it be reviewed	Will include in review
6	15	Use volunteers in café, start / end or drop in for say walking	Operation of café key
7	19	Need picnic tables outside - near playground as well	Will include in review
8	23	Kitchen feels small for major event	Will include in review
9	24	Need area in Kitchen for chillers fridges etc.	Will include in review
10	28	Kitchen area to complex, review. 30 covers good - link to end of hall for children / activities	Will include in review
11	29	Seating area too small	Will include in review
12	30	Concerned about how café would be run - is it a drop in café or just for users of the community centre.	Will include in review
13	30	Would local clubs still operate café when they hire facilities?	Will include in review
14	31	Depends on how it is managed - stock control, staffing food hygiene, café franchise or volunteers	Operation of café key
15	40	Will groups be able to make their own tea / coffee or will they have to buy from Café.	Operation of café key
16	41	20 seats should be enough - can expand outside in summer or into an end of the main hall in winter if need be.	Operation of café key
17	43	Teas / coffees ok, base kitchen on private catering companies	Will include in review
18	44	Yes great idea, potential for pop up café / shop	thank you
19	50	30 seats looks fine	thank you
20	52	20 seats should be enough - can expand outside in summer or into an end of the main hall in winter if need be.	Operation of café key
21	56	30 seems fine, also flexible space of usage	Will include in review
22	57	No smaller than 20, Kitchen essential for events	thank you
23	63	yes	thank you
24	64	30 seats plus	thank you
25	65	I think it will work, about 30 seats	thank you
26	66	30 seats is about right	thank you
27	67	Kitchen needs two areas - standard serving tea / coffee and major events kitchen	Will include in review
28	68	Kitchen needs to be right for events plus simple servery area	Will include in review
29	69	20 seats should be enough	thank you
30	70	Don't want a café, take trade from local pubs, question events / weddings	Will include in review
31	71	30 seats good, potential for independent café	Will include in review
32	72	20 seat ok, can use outdoor space for more	Will include in review
33	73	Area might be too small for major events when 220 looking for drink at same time	Will include in review
34	74	Kitchen needs to be equipped for more than one function	Will include in review

No	Ref	Comment	
35	74	Café service not required	thank you
36	75	Seating about right,	thank you
37	75	more important that the kitchen is big enough for catering functions	Will include in review
38	76	30 seats fine, but about when event is on?	thank you
39	76	Is Kitchen big enough for events	Will include in review
40	77	Tea / coffee nice, but do we need staffed café? Volunteers or groups bring own.	Operation of café key
41	78	Too large - who will run this	Operation of café key
42	79	30 about right - need to get kitchen right	thank you
43	80	Kitchen area too small, café is silly idea	thank you
44	81	Sounds ok	thank you
45	82	No more than 20 seats, need servery to main hall	thank you
46	83	One kitchen is sufficient	thank you
47	85	Why café? Just need servery for groups and kitchens for large weddings	thank you
48	86	No café, just teas and coffees for sports teams / users	thank you
49	87	Sounds ok	thank you
50	88	Café may not be used, unless becomes go to area for Moor community	thank you
51	89	Consult a caterer - operation important	thank you
52	90	Kitchen too small	Will include in review



Costs and funding			Appendix E
No	Ref	Comment	
1	1	Waste of money	thank you
2	2	Too expensive, especially for pensioners	thank you
3	3	We feel it is a price worth paying	thank you
4	4	£7pm sounds too much, £84 pa	thank you
5	5	I would be willing to pay £10 per month to pay for a good community centre, but some may not be able to afford that	thank you
6	28	Concerned design is too expensive, simplify design and allow future expansion	thank you
7	29	Would not pay for design that is not fit for purpose	thank you
8	31	Absolutely not - Council Tax already too high and seems open ended commitment	thank you
9	41	This is the sort of facility Hawkhurst needs	thank you
10	41	Large minority of users could be outvoted by those that would not use it.	thank you
11	41	Hire fees a key to usage	thank you
12	42	A waste of money	thank you
13	44	Yes, as long as everyone can use it.	thank you
14	52	It will be a stretch for some people	thank you
15	56	Acceptable as I would use the facility and see the benefit. Others may feel differently	thank you
16	57	Would be prepared to pay £7 per month - Hawkhurst needs this	thank you
17	62	True cost needs to be given - feels too expensive	thank you
18	63	I would expect an increase in Council tax	thank you
19	64	£4 max increase	thank you
20	65	I think the facility is well worth the extra cost	thank you
21	66	The village badly needs a modern well equipped centre and I would gladly pay more if necessary	thank you
22	67	I would pay up to £10 per month for facility	thank you
23	68	£7 per month too much for many	thank you
24	69	Ok if you definitely use the hall, but about those who wouldn't use the hall	thank you
25	70	Would not accept any increase in Council Tax, It is the wrong place needs to be in centre of village	thank you
26	71	Yes, the benefits will be great	thank you
27	72	Don't agree with every household being given a bill for this	thank you
28	73	£7 per month to cover capital costs seems ok. Assume operating costs will be covered	thank you
29	74	Up to £5 for set period, or would extra charge be permanent	thank you
30	75	£7 per month is max, seek legacy / donations to try and keep cost down	thank you
31	76	I would have thought £5 would be acceptable	thank you
32	78	Not prepared to pay more per month	thank you
33	79	Ok for our household, but worried some may not be able to afford it	thank you
34	80	Design too complex, therefore too expensive	thank you
35	81	Doesn't sound too much, but maybe for others	thank you

No	Ref	Comment	
36	82	Building feels too large, costly to maintain, bus service to moor is poor for many	thank you
37	83	Aim for 50% of the current project	thank you
38	84	Prepared to pay a bit more	thank you
39	85	Concerned that costs will make it too costly to hire	thank you
40	86	Too expensive, would not pay extra	thank you
41	87	Quite high cost prefer lower	thank you
42	88	Costs should be covered by users, if council tax used then not for profit hire charges	thank you
43	89	Not keen to pay more	thank you
44	90	Too expensive get a cost consultant	Thank you

		General	Appendix F
No	Ref	Comment	
1	3	Wider access required / signs on roads etc.,	will review
2	3	Lifts are expensive to install and operate	will review
3	5	I hope playground will retain "closed feel" , vehicle access should be wider	will review
4	6	is playground secure enough	will review
5	7	Feels like too many toilets - how about superloos and not gender specific	will review
6	8	Playground maybe too close to road in current layout	will review
7	10	Archive room is it too big, how can you derive income from it?	will review
8	12	Vehicle access needs to be bigger	will review
9	14	New play area needs to be available while construction going on,	will review
10	14	How about rainwater harvesting and other green initiatives	will review
11	15	Needs mini bus pickups from centre of village, Can you sublet rooms to other groups to generate income, National Blood always looking for venues	will review
12	20	How will the facility be staffed?	operational issue
13	21	Is there enough car parking weddings / parties etc.	will review
14	23	Maybe smaller meeting rooms	will review
15	24	Could some rooms be smaller - say 10 - 15 people	will review
16	26	Make fees hourly	operational issue
17	26	Create an "Affiliation scheme for local groups - with one member on management committee. Helps with local groups commitment and ownership of management	operational issue
18	28	Excellent job and look forward to evolving design, probably need more storage - specific to groups who are regular users	will review
19	29	Start design again	thank you
20	30	like project	thank you
21	31	Query financial viability if fails - who pays	thank you
22	31	Groups need to pay for it rather than community.	will review
23	31	Bus services poor - car parking will need to be bigger	will review
24	32	Location great - links indoor and outdoor	thank you
25	33	Storage for groups throughout rooms	operational issue
26	34	Potential for Police surgery	will review
27	35	Potential for health drop ins - pre natal for instance	operational issue
28	36	Use spare space for community garden - link with Hands of Hope	thank you
29	37	Add an outdoor gym at the KGV	will review
30	38	Teddy Bears picnic indoors or outdoors.	operational issue
31	39	If temporary fencing around main hall area children's parties or activities would be more flexible	operational issue
32	40	As a potential user group could we have specific storage?	operational issue
33	40	What would be the security for entry of the building?	operational issue
34	41	Sound system / hearing loops etc. important	will review
35	41	Blackout curtains needed for presentations / films etc.	will review
36	41	Fire escape upstairs	will review
37	42	Wrong location, limited buses	thank you

No	Ref	Comments	
38	43	Could outdoor storage still be near building / vehicle access	will review
39	43	Retain public toilet, why lose it?	will review
40	45	Tarmac path for bikes around edge of KGV - also trim trial	will review
41	46	How about an outdoor gym	will review
42	47	What will happen to the summer fete and Bonfire when the building works are on?	will review
43	49	Great to see it happening at last	thank you
44	50	During building works vehicle access for fete	will review
45	50	Prefer accessible storage	will review
46	50	During building works can the football changing rooms be multiuse functional	will review
47	51	The proposed location of storage is wettest area - may need different location	will review
48	52	Not sure we need second floor	will review
49	53	Outside tap to wash off boots before coming into changing area	will review
50	54	Outside electrics - always useful	will review
51	55	Area around MUGA very wet - need pathway to MUGA entrance	will review
52	56	Storage for groups throughout rooms, plus store for crockery in kitchens etc.	will review
53	57	Prefer if children's playground was away from road - traffic noise and pollution	will review
54	57	License would be needed for events	operational issue
55	58	Maximise the environmental considerations - solar panels	will review
56	59	Will benefit the village, so much more than a centre bring people together and providing services	thank you
57	60	Playground feels squeezed in - how about using new spare land	will review
58	62	Playground too close to road, use new spare land	will review
59	66	Liaise with similar projects in area	already done this
60	67	Seems comprehensive and exciting	thank you
61	68	Storage very important especially for regular user groups	will review
62	69	Too much spent already, do not want on this site	thank you
63	70	Very poor buses for those who do not drive, some do not use Copt hall due to hills so would not use this	thank you
64	71	Develop extra space as biodiversity, attractive space	will review
65	72	Not enough parking.	will review
66	72	Hope it will be affordable to use. Potentially big waste of money	thank you
67	73	Opportunity for rainwater harvesting	will review
68	73	Ok with new play area	thank you
69	73	Two way entrance important	will review
70	74	Important to future proof - ground source heating, rainwater harvesting, insulation etc.	will review
71	75	Aim to provide zebra crossing for safety	will review
72	75	Multi Use Games Area should be 3g and flexible use	yes
73	76	Thank you for the hard work	thank you
74	77	Much needed facility	thank you

No	Ref	Comments	
75	78	Design too complicated - one storey sufficient	will review
76	79	Parking looks good	thank you
77	79	Like project linking outdoor to indoor	thank you
78	80	Roof design too complex, not Kent design weather board	will review
79	80	Too expensive, will not be voted through - reduce size and you have a chance	thank you
80	81	Understand why location chosen, but could be a problem	thank you
81	83	New playground should be away from road at back	will review
82	84	Maintain resistance to Golf Club development, do not give in due to developer funding	thank you
83	85	Why not separate building for football	thank you
84	85	Why not simplify style of building to keep costs down	will review
85	86	Vanity project, should be built elsewhere, concern about drainage / sewage	thank you
86	86	KGV should be for sports only	thank you
87	87	Some space hired out for offices, generally feeling too big / expensive	thank you
88	88	Must be eco-friendly and security an issue.	will review
89	89	Less expensive hall - less cost to tax payer would be beneficial	thank you
90	89	Has option of developer funded project at Golf Club been considered	yes
91	89	Car parking seems small for 220 seats	will review
92	89	KGV should be for sports only	thank you
93	90	Is lift big enough	Will include in review
94	90	Need smaller meeting rooms	Will include in review
95	90	Concerned about parking as needed for Fields in Trust	Thank you
96	90	Old design based on pre-planning advice	Thank you
97	90	Architect fanciful design	Thank you

User Groups				Appendix G
No	Ref	Group	Comment	
1	1	Hawkhurst FC	Changing great(base on FA) - outside tap to clean off boots	will include in review
2			Path to MUGA - keep clean	will include in review
3	2	Hawkhurst JFC	Path to MUGA - keep clean	will include in review
4			Need "respect barriers" around pitches	will include in review
5			Changing great(base on FA) - outside tap to clean off boots	will include in review
6			Work on pitch area	will include in review
7			Would use café - tea / coffee / soup bacon roll etc. We struggle for volunteers	will include in review
8			Maybe serving "hatch" to outside?	will include in review
9	3	Hawkhurst WI	Storage - WI crockery in Kitchen	will include in review
10			Storage - WI stuff in a storage unit	will include in review
11			Display WI banners from Copt Hall	will include in review
12	4	U3A	Need to be able to serve 200 coffees / areas for main hall	will include in review
13			Double access into storage areas	will include in review
14			Need more storage linked to rooms	will include in review
15	5	Bridge club	Need space for 15 tables (half of kitchen space in KGV)	will include in review
16	6	Pilates - studio room	80msq ideal, dimmable lights, good sound system, wooden / laminate flooring,	will include in review
17			Dry change showers not needed,	will include in review
18	7	General	Need vehicle access to outside storage - proposed site in wettest area	will include in review



**Thank you to all those who responded.**

**Your opinions are valued.**

**We will keep you informed as the project evolves.**

**[WWW.hawkhurst-pc.gov.uk](http://WWW.hawkhurst-pc.gov.uk)**

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